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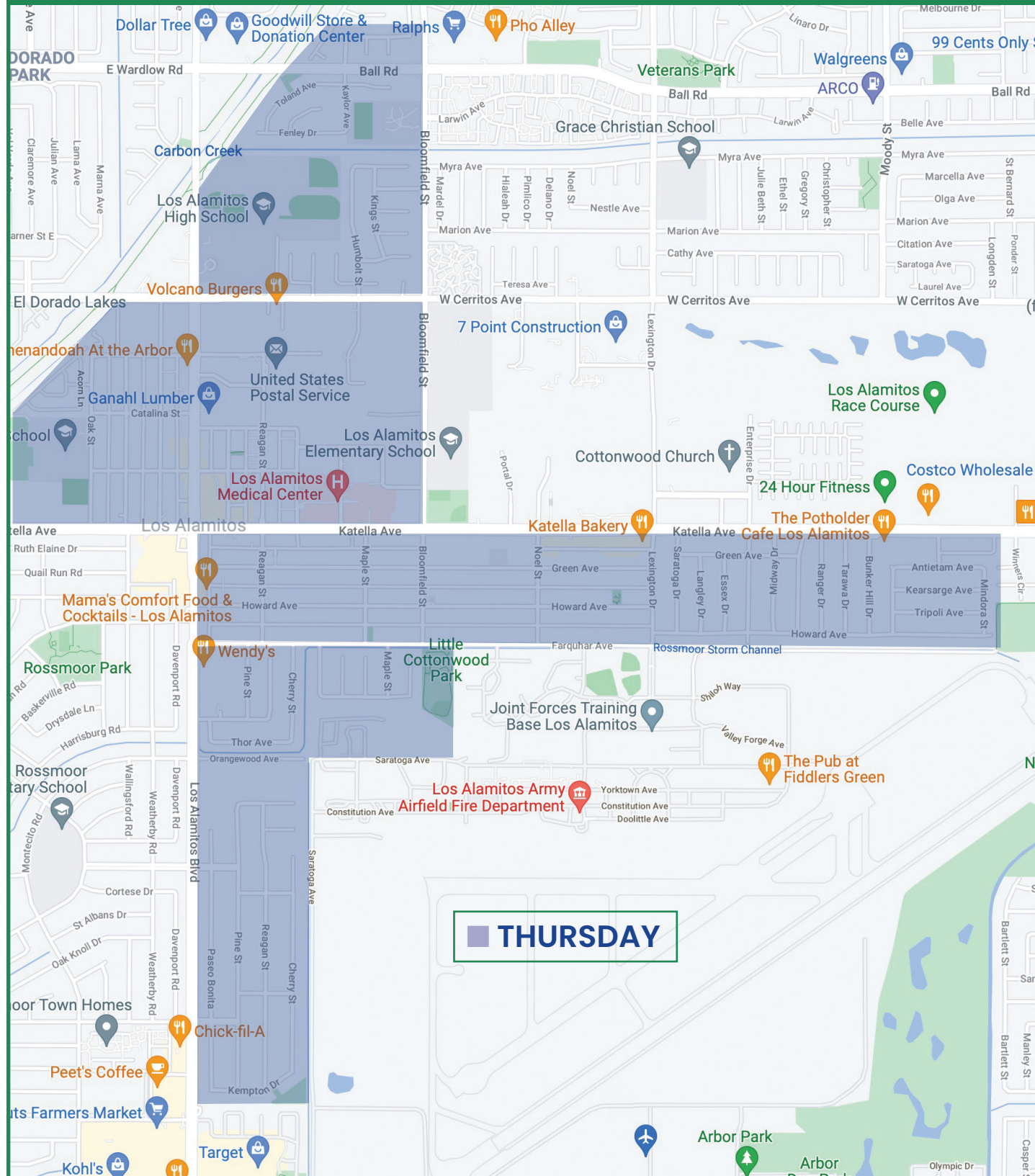
City of Los Alamitos

Universal Waste Systems Inc. (UWS) is pleased to have been given the opportunity to be the exclusive provider of waste management services in the City of Los Alamitos.

The information presented in this pamphlet should answer any questions you may have. For any additional inquiries, please contact UWS Customer Service at 562-941-4900.



SERVICE AREAS PICK-UP DAY



RESIDENTIAL SERVICE

All residential accounts will receive new UWS carts during the last two weeks of December. The grey cart is to be used for general solid waste, food waste and food scraps. The blue cart is to be used for recyclables, and the green cart is to be used for green waste.

Additional carts and sizes are available upon request. When your carts are delivered, they will be positioned on the edge of the street against the curb, which is the requested location for pick-up. Carts should be set out for service by 6:00am on your collection day. Please refer to the map on the previous page for your area's collection day. As part of your service, UWS can collect four bulky items twice per year. Please contact customer service prior to setting items on the curb to receive proper instruction and ensure a timely collection.

Beginning in January 2022, every three months residents will receive an invoice from UWS which can be paid by phone 562-941-4900 or online at epay.uwscompany.com. Customers may also enroll in autopay.



COMMERCIAL SERVICE

Commercial accounts will have the same service levels as they did prior to UWS. Beginning in December and throughout January, new commercial containers will be delivered. Commercial customers will have the opportunity to meet with a Zero Waste Account Representative to ensure a smooth transition, explain recycling and organics recycling, and determine a suitable service level for each account. During the initial visit, the Zero Waste Representative will also ensure compliance with AB 1826 and SB 1383.



CALIFORNIA STATE ASSEMBLY BILL 1826

Mandatory Commercial Organics Recycling requires businesses that generate four (4) cubic yards or more of commercial, solid waste per week to arrange for organic waste recycling services.

CALIFORNIA SENATE BILL 1383

Organic Waste Methane Reduction requires a 75% reduction in the 2014 disposal of organic waste including a 20% recovery of edible food waste for human consumption.

OBSERVED HOLIDAYS

Thanksgiving Day, Christmas Day, New Year's Day, Fourth of July, Labor Day, Memorial Day.



RECYCLABLES ONLY

SOLO RECICLABLES





NO
LIQUIDS OR
FOOD/NO
LIQUIDOS O
COMIDA















X NO! / ¡NO!










MIXED SOLID WASTE AND ORGANICS

RESIDUOS SÓLIDOS Y ORGÁNICOS MEZCLADOS














X NO! / ¡NO!










GREEN WASTE

BASURA ORGÁNICA



PLANTS/PLANTAS

Leaves, grass clippings, small branches, flowers, plants, fruit and vegetable scraps, wood chips,












X NO! / ¡NO!











FREQUENTLY ASKED QUESTIONS

What type of waste should be placed in the Grey, Blue, and Green containers?

GREY

- Bamboo
- Bagged pet waste and litter
- Broken glass
- Broken dishes
- Cactus
- Cardboard: wax and plastic-coated
- Ceramic
- Cereal liners
- Chip bags
- Dirty or soiled paper
- Disposable diapers
- Dry cleaner bags
- Egg cartons: styrofoam
- Empty motor oil and antifreeze containers
- Food waste
- Frozen food boxes
- Incandescent and halogen light bulbs only: no fluorescent tubes or bulbs
- Garden Hoses
- Invasive plants
- Ivy
- Juice cartons and boxes
- Milk cartons
- Mini-blinds
- Mirrors
- Palm fronds
- Plastic bags
- Plastic bakery trays
- Stretch wrap
- Styrofoam and packing peanuts
- Tissue paper: Kleenex, etc.
- Toys: plastic
- Take-out containers
- Window glass

BLUE

- Aluminum trays, plates
- Bleach bottles: #2 plastic
- Brown paper bags
- Cans: metal food and drink
- Cardboard boxes: corrugated
- Catalogs
- Cereal boxes: without liners
- Cigarette packages
- Computer paper
- Cream bottles
- Detergent boxes: laundry
- Dish soap bottles: #2 plastic
- Egg cartons: paper
- Envelopes
- Gift wrap: non-metallic
- Glass bottles and jars with lids
- Juice bottles: #1 plastic
- Junk mail
- Magazines
- Newspapers and flyers
- Office paper
- Paint cans: empty
- Paper towel tubes
- Photocopy paper
- Pizza boxes: clean
- Plastic containers
- Prescription bottles: empty
- Salad dressing bottles: rinsed
- Shampoo bottles: #1 and #2
- Shoe boxes
- Telephone books
- Tissue boxes
- Toilet paper tubes
- Tub containers: #1-#7
- Water jugs

GREEN

- Branches: less than 4' long and 4" in diameter
- Brush
- Flower cuttings
- Flowers
- Garden trimmings
- Grass
- Hay
- House plants
- Lawn clippings
- Leaves
- Pruning
- Shrubbery
- Straw
- Tree twigs: less than 4' long and 4" in diameter
- Weeds
- Wood chips
- Yard Waste: no rocks or dirt



FREQUENTLY ASKED QUESTIONS (CONTINUED)

What if my cart is damaged or stolen?

Each cart belongs to Universal Waste Systems, Inc. and should be handled with care. If the collection truck damages your cart, it will be replaced free of cost. In the event that UWS did not cause the damage, customer's will be held responsible.

Are there items that cannot be placed in the containers?

Yes, disposal of hazardous waste, medical waste and electronic waste are strictly prohibited.

Can a customer request a service level change or container exchange?

Yes, however, we ask that all service level changes or container exchange requests be made after January 15, 2022, as UWS will be delivering thousands of containers during December and January.



UWS Customer Service can be reached Monday through Friday 8:00am to 5:00pm and Saturday 8:00am to 12:00pm at 800-631-7016.



CONTACT US

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Santa Fe Springs, CA 90670

800-631-7016
562-941-4900

info@uwscompany.com

UWSCompany

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UWS is a family-owned, privately held company established in 1986 and provides services to residential, commercial, and industrial customers in Southern California, Arizona, and New Mexico.



UWS is committed to facilitating a smooth transition for all customers.